



Melanie Baxter Promoted to AVP Branch Administrator and Deposit Services Manager

ITHACA, Mich. — Commercial Bank is pleased to announce the promotion of Melanie Baxter to AVP Branch Administrator and Deposit Services Manager.



Commercial Bank prides itself in recognizing hard work and dedication with opportunities for advancement from within and Baxter's promotion is a clear example of that. Baxter's path to branch administrator includes her many years managing consumer and commercial deposit accounts and overseeing the training on teller lines alongside Heather Schaeffer, VP Human Resources and Branch Administration.

The additional role as branch administrator provides Baxter the opportunity to gain experience in day-to-day branch administration while developing more responsive customer service training methods for rewarding relationships with deposit-related customers.

"I am thankful to be a part of a local organization that values our community, its customers and its staff," said Baxter. "I look forward to spending time with our teller lines and reconnecting with our customers on a more personal level."

Baxter joined the Commercial Bank team in 2004 and has since dedicated herself to helping both the bank and surrounding communities thrive. Prior to becoming the deposit services manager, Baxter was both the teller manager at the downtown Alma branch on State Street and the designated trainer for all incoming tellers.

"Melanie has been a huge asset to Commercial Bank and our customers for 15 years," said Kevin Collison, President and CEO of Commercial Bank. "Her dedication to the bank and helping ensure customer satisfaction made her promotion an easy decision."

Baxter gives back to the community whenever she can by volunteering her time to various causes including Project Full, Relay for Life and Habitat for Humanity. She is passionate about improving the lives of the communities around us by offering her time and charitable giving to create more sustainable communities.

Baxter currently resides in St. Louis with her husband, Jeff.