

It's No Secret That This Cash Grab Is a Scam

In this week's scam, someone calls you claiming to be a representative of a big retailer, such as Amazon. They warn you that criminals have taken over your account and are using it for illegal activities. You are told that you will be transferred to a government agent who is investigating the account. The agent claims that the criminals have also compromised your bank account and have access to all your money.

The agent informs you that all your money could be stolen unless you follow their instructions. They tell you they will protect your money if you withdraw cash from your bank and give it to a courier. The agent claims that your mobile device and computer could also be compromised, and that you should avoid telling anyone what you're doing. However, the representative and government agent are actually both scammers. There was never any illegal activity on your account, and the only way your money will be gone forever is if you give it to them!

Follow these tips to avoid falling victim to this type of scam:

- Be aware that scammers often use fear and urgency to trick you into making impulsive decisions. Always stop and think before taking action!
- Be suspicious if someone asks you to keep information secret from your family or spouse. Scammers will try to isolate
 you so that they can trick you more easily.
- You should always use caution when providing personal or financial information to anyone. And remember, a real government agent or customer service representative will never ask you for cash, especially over the phone.

The KnowBe4 Security Team